

Easterling, Deborah

254582

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:04 PM
To: 'Greg Brown'
Subject: RE: Give the consumer what it wants!

Dear Mr. Brown,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Greg Brown [mailto:Gregoryjamesbrown@yahoo.com]
Sent: Friday, January 16, 2015 8:06 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Give the consumer what it wants!

I have lived in Charleston for 18 years, and have always despaired of the options for available, safe, clean and courteous taxi service in Charleston.

Über are thriving because of the appalling apathy of the people involved in the current monopoly of taxi service - from the local government who licenses the taxi companies/drivers, to the unprofessional owners and operators of the taxis themselves.

Shutting über down doesn't seem like a move that a pro-business, capitalistic state government should be making.

Regards,

Greg Brown.

Sent from my iPhone

SWO / TSN
06/06/15
01/21/15
01/21/15

Easterling, Deborah

254582

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:03 PM
To: 'Cindy Caughman'
Subject: RE: uber supporter

Dear Ms. Caughman,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Cindy Caughman [<mailto:cacaughman@yahoo.com>]
Sent: Friday, January 16, 2015 8:05 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: uber supporter

please keep uber in South Carolina. I always feel safe and I prefer the service over taxis.

thanks for listening,
cindy caughman

Sent from my iPhone

RECEIVED
JAN 21 2015
PSC

Easterling, Deborah

254582

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:02 PM
To: 'Junk Mail'
Subject: RE: Uber

Dear Mr. Thornton,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Junk Mail [<mailto:ben.w.thornton68@gmail.com>]
Sent: Friday, January 16, 2015 8:04 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Uber has been the most user friendly ride share program that I have ever used. Greenville city cab companies do not have the infrastructure to keep up with demand. Losing Uber in South Carolina has made our roads more dangerous.

Ben

RECEIVED
JAN 21 2015
PSC

254582

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:01 PM
To: 'Matthew Cameron'
Subject: RE: Unbelievable... Time to help the consumer South Carolina

Dear Mr. Cameron,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Matthew Cameron [<mailto:matthew.s.cameron@gmail.com>]
Sent: Friday, January 16, 2015 8:00 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Unbelievable... Time to help the consumer South Carolina

To whom it may concern,

As a regular taxi and uber user for the past several years in multiple states, uber has been the only consistent and positive user experience I have had.

While the state and municipalities may be upset about not receiving the same fees and taxes they get from taxis, they should look longer term. Countless times taxis ask me to stop by an atm while I'm on a fare it is ridiculous, time consuming and uncomfortable. Over the past six to twelve months taxis have been trying to get better, but in myrtle beach two months ago after waiting 20 minutes and riding three taxis that day I was out of cash and without an atm card. Of course, the cab pulled up and didn't have a credit card machine he could give me a ride. I told him I would get an uber car and in five minutes the ride was there.

Taxis are not safer, they avoid the same taxes and fees, I'm sure, by requesting cash and their cars are not as nice.

I classify this decision to push back on uber' progression in South Carolina as incredibly near sighted and blunt.

Sincerely,
A concerned consumer asking South Carolina to rethink this poor decision.

SWC / TCM
JAN 21 2015
RECEIVED

254582

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:01 PM
To: 'Torrence'
Subject: RE: Uber

Dear Mr. Harder,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Torrence [<mailto:torrenceharder@gmail.com>]
Sent: Friday, January 16, 2015 7:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

I recently docked my vessel at Charleston for three days on our passage from Annapolis to Palm Beach. I am used to using Uber and found their prompt, courteous Charleston service similar to their service everywhere else. I tried the local Charleston taxi service and found it slow, unresponsive and the vehicles not as clean and attractive. Why should Charleston make a fool of itself and inconvenience visitors? If the Uber issue is not resolved by next year when I would return, I will just skip Charleston instead of being inconvenienced. I support technological innovation and progress.

Torrence Harder
561-797-6030
www.torrenceharder.com

SWD / TWH
01/21/15
1:00 PM
1/21/15